

TITLE 21. Public Works**Division 2. Department of Transportation****Chapter 19. Placement of Motorist Services Informational Signs Near Highway Exits Along Interstate F****Article 3. Sign Fabrication And Placement**

Article 3. Sign Fabrication And Placement

§2107. General Application.[• Note](#) • [History](#)

All Specific Informational Panels, Supplemental Directional Panels, and Business Signs shall be fabricated and installed in accordance with these regulations. The decision to place any Specific Informational Panels or Supplemental Directional Panels shall be at the sole discretion of the Department.

NOTE

Authority cited: Section 101.7, Streets and Highways Code. Reference: Section 101.7, Streets and Highways Code.

HISTORY

1. New article 3 and section filed 5-18-93; operative 6-17-93 (Register 93, No. 21).

§2108. Specific Informational Panels.[• Note](#) • [History](#)

(a) Except as provided herein, Specific Informational Panels shall be located between the previous interchange and sufficiently in advance of the approaching interchange so that the last panel is at least one-quarter () mile in advance of the gore of the approaching interchange with at least 800-foot spacing between all informational panels and between informational panels and guide signs.

At the discretion of the Department, the location of the panels with respect to their distances from the gore may be increased to avoid conflict with existing guide signs. As viewed in the direction of travel, the placement of successive panels shall be those for "CAMPING," "LODGING," "FOOD," and "FUEL" in that order.

(b) The panels shall be located within the right-of-way, near the right-of-way line, but not more than 40 feet from the edge of pavement and shall be readable from the traveled way. The panels shall be located so as to take advantage of the natural terrain, to have the least impact on the scenic environment and to avoid visual conflict with other guide signs.

The panels shall not be permitted at locations where, in the opinion of the Department, the directional information contained thereon may be misinterpreted, misleading or otherwise confusing to the traveling public.

(c) Except as provided in [Section 2110](#), Subdivision (f), of these regulations, separate Specific Informational Panels shall be used for “FUEL”, “FOOD”, “LODGING”, and “CAMPING” motorist services. Where one of the qualifying types of motorist services is not available at an interchange, the Specific Informational Panel for that type of service shall not be installed. Not more than one Specific Informational Panel for each of the four qualifying types of motorist services shall be provided in each direction of travel from an interchange.

(d) Specific Informational Panels shall not be installed in advance of an off-ramp at an interchange unless an on-ramp is also located at that interchange, or at another reasonably convenient location to permit a motorist to re-enter the freeway and continue in the same direction of travel without undue indirection, circuitry of travel or the use of poor connecting roads.

(e) Existing Guide Signs with word messages and/or symbols for “FUEL”, “FOOD”, “LODGING”, “CAMPERS”, or “CAMPING” will be removed when a corresponding Motorist Services Informational Sign for “FUEL”, “FOOD”, “LODGING”, or “CAMPING” is installed at the same interchange. Guide Signs with word messages and/or symbols not contained on the Specific Informational Panels will remain.

(f) At Double Exit Interchanges where the same qualifying types of motorist services are to be signed for each off-ramp, the sign assembly shall consist of two single row panels of appropriate size, one for each exit, fastened one above the other, for “FUEL”, “FOOD”, “LODGING”, and “CAMPING.” The top panel shall display appropriate directional information and the individual business signs for businesses most directly accessible from the first exit, and the lower panel shall display appropriate directional information and the individual business signs for businesses most directly accessible from the second exit.

If one off-ramp is not signed for one or more of the four qualifying groups of motorist services, the Specific Informational Panel used for the other exit for that service group may be the single-exit type.

NOTE

Authority cited: Section 101.7, Streets and Highways Code. Reference: Section 101.7, Streets and Highways Code.



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1. New section filed 5-18-93; operative 6-17-93 (Register 93, No. 21).

§2109. Supplemental Directional Panels.

• [Note](#) • [History](#)

(a) Supplemental Directional Panels shall be located on, opposite of, or at the terminus of an off-ramp, in the same direction of travel as the Specific Informational Panels. As viewed in the direction of travel, the successive panels shall be those for “CAMPING,” “LODGING,” “FOOD,” and “FUEL” in that order.

(b) If either the business premises or an on-site sign of a Qualified Motorist Service Business is visible from any point on the off-ramp or from the terminus of the off-ramp, the Owner or Responsible Operator may apply for placement of a business sign on the Supplemental Directional Panel. If either the business premises or an On-Site Sign of a Qualified Motorist Service Business is not visible from any point on the off-ramp or from the terminus of the off-ramp, the Owner or Responsible Operator shall be required to make application to have a Business Sign placed on a Supplemental Directional Panel.

The Department may require that a Business Sign be placed on a Supplemental Directional Panel when either the business premises or an On-Site Sign is visible from the off-ramp or from the terminus of the off-ramp, if a sign is necessary to avoid misdirection of the motorist because of the complexity of the interchange.

(c) Appropriate Trailblazers may be required by the Department along other public highways as necessary to adequately direct motorists to the business referred to on any business sign.

(d) The Business Signs fastened to a Supplemental Directional Panel or a Trailblazer shall be the same in shape, color, and message as those shown on the Specific Informational Panels, but shall be of smaller size.

(e) Where space is available, a Qualified Motorist Service Business whose Business Sign is not displayed on the Specific Informational Panel located in advance of the off-ramp because permits have already been issued for the maximum number of business signs, may have its Business Sign displayed on the Supplemental Directional Panel.

NOTE

Authority cited: Section 101.7, Streets and Highways Code. Reference: Section 101.7, Streets and Highways Code.

HISTORY

1. New section filed 5-18-93; operative 6-17-93 (Register 93, No. 21).

§2110. Business Signs.



• [Note](#) • [History](#)

(a) General requirements and responsibilities:

(1) Business Signs are to be fabricated by the applicant in accordance with all specifications set forth in these regulations required by the Department and are to be affixed to Specific Informational Panels and Supplemental Directional Panels by the Department.

(2) All Business Signs will be delivered to the location designated by the Department at no cost to the Department. A Business Sign which does not conform to the Department's specifications, or which would mislead or which has pictorials, words, symbols, logos and/or trademarks that the Department determines to be offensive to good taste or decency or which would misinform the traveling public or which is unsightly, badly faded or in a state of disrepair, shall not be displayed.

(3) The Department may require an applicant to file written assurances that adequate Supplemental Directional Signs and/or Trailblazers shall be installed and maintained.

(4) Where business operations are seasonal, the Department shall remove or cover the Business Sign for each specific location and shall charge the appropriate fee for this service, as provided in the business sign permit.

(5) The Business Sign of a Qualified Motorist Service Business shall be installed only at the interchange which provides the most direct access to the business premises.

(b) Installation and maintenance. The Department shall be solely responsible at its discretion for furnishing, installing, and maintaining all Specific Informational Panels and Supplemental Directional Panels.

Each Qualified Motorist Service Business upon notification of approval of its application shall arrange to have its individual Business Sign fabricated.

The Department shall be solely responsible for the installation and removal of all Business Signs fastened to Motorist Services Informational Panels. Under no circumstances will anyone other than employees of the Department or the Department's contractors and agents be permitted to enter within the highway right-of-way for the installation, maintenance, or removal of any panel or sign.

The Department shall not be responsible for lost, stolen, defaced, deteriorated, damaged, or destroyed business signs regardless of the cause. The applicant shall be responsible for delivering to the location designated by the Department a replacement or renovated sign to the Department to replace any sign which is lost, stolen, defaced, damaged, or destroyed or which is in a deteriorated condition.

(c) Specifications. Each Business Sign placed on a Specific Informational Panel shall be 48 inches wide by 36 inches high. Each Business Sign placed on a Supplemental Directional Panel shall be 18 inches wide by 12 inches high. It is required that a single aluminum sheet of 0.050 inches, or thicker, be used for each business sign.

It is intended that when symbols, logos, or trademarks are used, they cover as much of the rectangular area as possible, consistent with their design.

The messages, background, and borders on all Business Signs shall be fully reflectorized. The signs for a Specific Informational Panel shall have a three-quarter (3/4) inch white border and the signs for a Supplemental Directional Panel shall have a three-eighths (3/8) inch white border, except that when commercial symbols, logos, or trademarks are used, the border may be omitted. They shall have only the full business name shown on the business license and the application/permit as a white, reflectorized message on a blue background except that business signs composed of nationally, regionally, or locally known commercial symbols, logos, or trademarks shall be used when applicable. If a commercial symbol, logo, or trademark is available and it does not contain any word, symbol, or trademark which the Department determines to be offensive to good taste and decency or misinformative to the traveling public, it shall be used in preference to any other form of business identification and shall be reproduced with the colors, general shape, and design consistent with customary use and with any On-Site Signs. Any integral legend shall be proportional to the size customarily used on a said symbol, logo, or trademark. Regardless of whether a symbol, logo, or trademark or the name of the business is used, the display shall be centered both vertically and horizontally on the Business Sign.

The principal legend on all Business Signs should be at least 10 inches in height on signs to be fastened on the Specific Informational Panels and at least four (4) inches in height on signs to be fastened on the Supplemental Directional Panels.

(d) Arrangement of Business Signs on Specific Informational Panels. Business Signs for “FUEL”, “FOOD”, “LODGING”, and “CAMPING” shall be arranged according to [Section 2106\(m\)](#).

Not more than six Business Signs shall be placed on one Specific Informational Panel with not more than three Business Signs in each horizontal row.

(e) Arrangement of Business Signs on Supplemental Directional Panels. Not more than six Business Signs for “FUEL”, “FOOD”, “LODGING”, and “CAMPING” shall be placed on one Supplemental Directional Panel in not more than two horizontal rows. The upper row may contain the signs of those businesses which may be reached by a left turn, or by proceeding in a direction other than a right turn, and the lower row may contain the sign of those businesses which may be reached by a right turn, or by proceeding in a direction other than a left turn. Within each row, the Business Signs shall be arranged from left to right in order of increasing State Measured Distance.

(f) Where Business Sign permit applications have not been received from a sufficient number of qualified businesses, or where there are not sufficient qualified businesses to warrant separate Specific Informational Panels, Business Signs for combinations of motorist services may be displayed on any one panel. However, not more than two service groups shall be combined on any one panel and not more than three Business Signs for each of the service groups shall be displayed on the panel.



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(g) Prohibitions. Any messages, logos, symbols, or trademarks on a Business Sign which interfere with, imitate, or resemble any official warning or regulatory sign, signal, or traffic control device or attempt or appear to attempt to direct the movement of traffic, are prohibited. Any Business Sign which includes pictorials, words, symbols, logos, and/or trademarks that are used to offer or represent other service(s) being provided in the same establishment, other than a Qualified Motorist Service, is prohibited. Any Business Sign which serves to advertise rather than identify a Qualified Motorist Service Business is prohibited; except that as to "FUEL" Business Signs, a permittee may include the word "Diesel" or a Department-approved symbol for diesel, or the letters "LPG" for liquid propane fuel, or any other word or symbol that has been approved by the Department which represent a type of fuel on the business sign as specifically provided in the permit.

NOTE

Authority cited: Section 101.7, Streets and Highways Code. Reference: Section 101.7, Streets and Highways Code.

HISTORY

1. New section filed 5-18-93; operative 6-17-93 (Register 93, No. 21).

Article 4. Business Sign Eligibility**§2111. Criteria and Waiver.**

• [Note](#) • [History](#)

(a) Criteria. A Qualified Motorist Service Business is eligible to apply for a permit to place its Business Sign on a Motorist Services Informational Panel if the business premises have a generally neat, clean, and comfortable appearance and an adequate scope of services as determined by the Department and it meets the following minimum criteria:

(1) FUEL. The business:

(A) Shall be located not more than one (1) mile from the interchange where the Business Sign is to be displayed according to the State Measured Distance.

(B) Shall provide vehicle services, including but not limited to: fuel, oil, tire repair, battery, and radiator water.

(C) Shall provide public rest room facilities, each containing at least a sink, running water, and a flush toilet.

(D) Shall provide a drinking water fountain for public use.

(E) Shall provide a public telephone.

(F) Shall be open for business, with all of the above services and facilities available, and in a continuous operation, for at least 16 consecutive hours daily, seven (7) days a week, except that the qualified business shall not be considered to be in violation of this requirement when, as a result of a shortage of fuel, the facility is closed or when its hours of operation are reduced.